



## Payment instruction TransferMate - DUWO

Are you going to pay with TransferMate? Then follow the steps below so that your payment is registered right away.

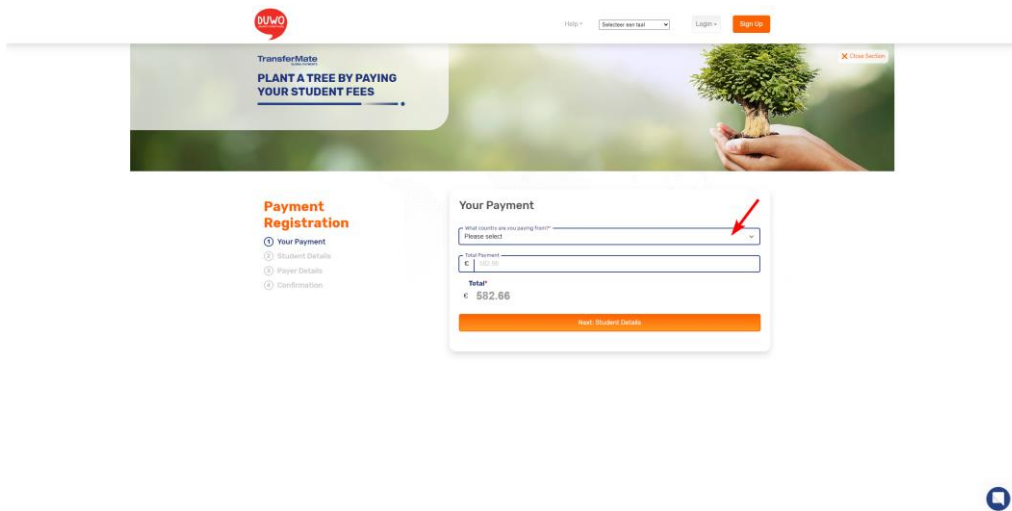
Experiencing problems? Check the most frequently asked questions on the website or contact the [TransferMate customer service](#).

**Step 1:** Start the payment in your DUWO account.

When you select payment method **TransferMate for international payments** and click on **Continue to pay**, you are redirected to the TransferMate portal.

**Step 2:** Click on **Register a payment** to continue:

**Step 3: Select your country:**



**Step 4: Choose your preferred payment method.**

**Please note: it's not possible to change the payment method afterwards.**

**Payment Registration**

- ① Your Payment
- ② Student Details
- ③ Payer Details
- ④ Confirmation

**Your Payment**

What country are you paying from?  
Belgium

Total Payment  
€ 582.66

**Total\***  
€ 582.66

Select a payment method

- Bank Transfer**  
**EUR 592.66**  
Includes same currency fee:  
EUR 10.00  
\* Recommended way to pay
- VISA VISA Credit**  
**EUR 592.66**  
Includes same currency fee:  
EUR 10.00
- VISA VISA Debit**  
**EUR 592.66**  
Includes same currency fee:  
EUR 10.00
- Mastercard Credit**  
**EUR 592.66**  
Includes same currency fee:  
EUR 10.00
- Mastercard Debit**  
**EUR 592.66**  
Includes same currency fee:

**Step 5:** After you selected the payment method, scroll down and click on the button:  
*Next: Student Details*

EUR 10.00  
Includes same currency fee:  
EUR 10.00

Please ensure you can pay the full amount within 48 hours, as shown above, before continuing. If you are not ready to pay the full amount today, please come back to this page when you are ready.

**Paying by card?**  
Please be advised that it takes **3-5 working days for VISA and MASTERCARD** payments to clear and **7 working days for AMEX** payments.

Next: Student Details

**Step 6:** Fill in your details.

**Please note: the invoice number ( CON -\*\*\*\*\* ) should be filled in automatically.**

If the invoice number has not been entered, log out of the Duwo website and log in again and restart the process. When you start the process again, the number must be entered automatically. If that is still not the case, please [contact the DUWO customer service](#) and send a print screen of the page.

When you're done, click on **Next: Confirmation**.

DUWO

Help Selecteer een taal Login Sign Up

**Payment Registration**

- ✓ Your Payment
- ② Student Details
- ③ Payer Details
- ④ Confirmation

**Student Details**

Who is making the payment? Please select

(Cash, Cheques, Drafts or Funds from a Company account will not be accepted)

Invoice Number: CON-221852

Title: Please select

First Name:

Family Name:

Date of Birth: 20/05/2005

E-mail address:

Country of residence: Netherlands (Holland)

City:

Zip/Post Code:

Home Address:

Please use letters from the English alphabet and/or digits from 0-9

Phone Number: Netherlands (Holland) +31

<< Back Next: Confirmation

## Step 7: Confirmation.

Choose a password and click on **Save and confirm payment.**

**Please note: You will need this account and password for a next TransferMate payment.**

**Payment Registration**

- ✔ Your Payment
- ✔ Student Details
- ① Confirmation

### Confirmation

Confirmation of your payment will also create a Student Payment account for you, allowing you to track your payment and make any future payments. Please now choose a password for this account.

Username

Your email is your username. You can use it to log in to your Payment account.

Choose a password\*

Repeat your password\*

I have read and understood the [terms and conditions](#)\*

I'd like to hear about news and offers from TransferMate Limited and its Affiliates.

[Go Back](#) [Save and confirm payment.](#)

## Step 8: Follow the steps in the TransferMate portal to complete your payment.

Account created, please follow the instructions below to complete your payment: [Print](#)

### Payment details

Amount you need to transfer to our account:  
**EUR 592.66**

Bank information to complete the transfer of:  
**EUR 592.66**

**Transfer funds:** To successfully complete the process, you need to transfer funds to our account. You can do this by completing a bank transfer using any of the following methods: **Online Banking, Mobile Banking, Phone Banking**, or by **visiting a bank branch in person**. Make sure to use the details provided on the right to initiate the transfer. Please be aware that the funds will not be automatically withdrawn from your bank account.

This booking is valid for 48 hours only. After this time, it will expire, and you will need to create a new one in order to proceed with the payment process.

**Transfer EUR / Euro/:** To fulfil the FX contract, you have entered with TransferMate please send EUR /Euro/ via bank transfer. Sending any other currency will incur extra cost, you will be asked to pay due to foreign exchange fees. - Make this easy going by excluding the FX contract part.

**Cash, drafts, cheques or funds coming from company accounts will not be accepted.**

We will never contact you in regards to changing account details or personal details. You may also log into your online account, to check the status of your payment after 24 hour.

Please note that all credentials marked with asterisk above (\*) are mandatory for a successful bank transfer to our account.

Please also make sure that you cover all bank charges (both sender's, intermediary's and receiver's bank charges if applicable).

#### FX Booking Confirmation

Name	Booked Date	Foreign Amount	EX Rate	Fees / Taxes	Payable Amount
Dr test test	June 29, 2023	EUR 592.66	1.00000000 EUR/EUR	EUR 10.00	EUR 592.66